



Education Services

iRise Training

Training Policy

Before registering and taking for public or private training course provided by iRise, the participant and/or the company or the individual that paid for the course must acknowledge and agree to the terms and conditions herein (the, “iRise Training Policy”):

Participant Conduct

iRise reserves the right to reject anyone from participating in a course if such persons conduct, in the sole and absolute discretion of the iRise instructor, negatively impacts the instructor’s ability to conduct the course and/or the remaining participants’ ability to take the course. If iRise exercises this right, iRise will not provide the company or the individual that paid for the course a refund or credit.

Participant Payment

iRise reserves the right to refuse anyone from participating in a public course if payment for such participation was not received prior to the scheduled start date of the course. If iRise exercises this right and payment is eventually received by iRise for such person, iRise will provide company or the individual that paid for the course the option to receive a refund or a credit towards a future public course subject to the policies herein.

Participant Substitutions

Participants can be substituted in public courses only if the company or the individual that paid for the course contacts Education Services at education@irise.com at least three (3) calendar days prior to the scheduled start date of the course. If participant substitutions are not made pursuant to this policy and the registered person does not participate in the course, iRise will not provide the company or the individual that paid for the course a refund or credit.

Participant Cancellations

Participants can be canceled from public courses only if the company or the individual that paid for the course contacts Education Services at education@irise.com at least fourteen (14) calendar days prior to the scheduled start date of the course. iRise will provide the company or the individual that paid for the course the option to receive a refund or a credit towards a future public course subject to the policies herein. No refunds or credits will be provided if participants do not attend all or part of the course or if an individual cancels less than fourteen (14) calendar days prior to the scheduled start date of the course.

iRise Cancellation

iRise can cancel a public course by providing written notice to participants via e-mail at any time (usually at least seven (7) calendar days) prior to the scheduled start date of the course. iRise will provide the company or the individual that paid for the course the option to receive a refund or a credit towards a future public course subject to the policies herein. In no event will iRise reimburse, credit, pay, or otherwise be liable for any special, direct, or indirect loss, cost, damages, claims or expenses (including, without limitation travel and travel related expenses) incurred by the participant, the company or the individual that paid for the course, or any other party as a result of cancelling a course. For this reason, iRise does not recommend the purchase of non-refundable travel or lodging to participate in public courses.

iRise Refunds and Credits

iRise will not provide credits or refunds for public courses unless otherwise stated herein. Refunds will be paid to the company or the individual that paid for the course within thirty (30) calendar days from the scheduled start date of the course. Credits must be applied by the company or the individual that paid for the course within one (1) calendar year from the scheduled start date of the course, otherwise the credit will be deemed delivered by iRise.

For more information on iRise products and services, visit:
www.iRise.com



2321 Rosecrans Ave, Ste 4200
El Segundo, CA 90245
1-800-556-0399



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iRise Training Materials

The iRise training materials and the content, examples and exercises contained therein (collectively, the “iRise Training Materials”) were developed at substantial time, effort and cost to iRise and provide a competitive advantage to iRise in selling and delivering iRise products and services. As such, the iRise Training Materials are proprietary and confidential to iRise and shall not be disclosed, duplicated, modified or distributed in whole or in part by anyone, at any time, and for any reason, without the express written consent of iRise. The iRise Training Materials are and shall remain the sole and exclusive property of iRise.

Under no circumstances, shall anyone, at any time, and for any reason acquire any right, title or interest in the iRise Training Materials, except to use the iRise Training Materials as provided by iRise for the purposes of learning about iRise products and services. Under no circumstances, shall anyone, at any time, and for any reason misuse or take any other action regarding the iRise Training Materials that may diminish or destroy the proprietary or confidential nature of the iRise Training Materials.

Violation of any of the foregoing provisions may result in severe and irreparable harm to iRise, which may not be reasonably determined through litigation. Therefore, without limiting any other rights or remedies it may have, iRise may obtain a temporary, preliminary or permanent injunctive and other equitable relief without proof and without posting of a bond in order to prevent any actual or threatened violation of any of the foregoing provisions. Any waiver of any violation of any of the foregoing provisions must be in writing and signed by iRise and does not waive any future violations.

Limited Warranty

IRISE PROVIDES TRAINING “AS IS” AND “AS AVAILABLE” AND MAKES NO WARRANTY AS TO THE TRAINING. IRISE DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limited Liability

IN NO EVENT SHALL IRISE BE LIABLE FOR (A) ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS, LOSS OF REVENUE, LOSS OF PROFITS) ARISING OUT OF OR RESULTING FROM THE SCHEDULING, DELIVERY, PARTICIPATION, CANCELLATION OR APPLICATION OF TRAINING EVEN IF IRISE, THE PARTICIPANT, OR THE COMPANY OR INDIVIDUAL THAT PAID FOR THE COURSES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR (B) DIRECT DAMAGES IN EXCESS OF THE AMOUNTS PAID TO IRISE FOR SUCH TRAINING. THE FOREGOING SHALL APPLY REGARDLESS OF THE NEGLIGENCE OR OTHER FAULT OF IRISE AND REGARDLESS OF WHETHER SUCH LIABILITY SOUNDS IN CONTRACT, NEGLIGENCE, TORT, OR ANY OTHER THEORY OF LEGAL LIABILITY.

Governing Law

Any dispute arising out of or resulting from the scheduling, delivery, participation, cancellation or application of public courses shall be governed by the policies herein and the laws of the State of California without regard to the principle of conflict laws, regardless of the location of the venue where such public courses were scheduled or delivered.

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